

# ISM BuyLine

Newsletter of ISM - Spokane, Inc.

ISM - Spokane, Inc. 808 W. Spokane Falls Blvd., Spokane, WA 99201 [www.ismspokane.org](http://www.ismspokane.org)



## Solving Problems

Comparing and Contrasting Lean and Theory of Constraints

**Presented by:** Dr. Deepak Iyengar

Making processes better by identifying their true root cause is the goal of practitioners of Lean Management. Lean emphasizes the elimination of all forms of wastes from its processes. The theory of constraints (TOC) approach on the other hand, argues

that very few constraints restrict the performance of any system. These constraints, for the most part, are imposed on the processes by the policies adopted by the organization. Organizations that recognize the differences between Lean and TOC, have a better chance of using the right framework in the right situations. This presentation contrasts situations where Lean or TOC would be a better methodological fit.

Our presenter, Deepak Iyengar, PhD, University of Maryland - College Park, is an Associate Professor of Supply Chain Management at Central Washington University (CWU). He also has a Masters in International Business and Bachelors in Commerce (Honors). Prior to an academic career, he worked in the area of international business for Glaxo Wellcome India Limited. His teaching and research interests include lean and six sigma processes, supply chain sustainability and logistics. He has mentored and has been directly involved with around 100 projects in the area of lean / six sigma implementation. Deepak has taught undergraduate, graduate and in executive education in U.S., India, and Qatar and has been instrumental in starting up the Greenbelt Lean Six Sigma Certification program at CWU. Deepak lives with his wife and son in Maple Valley and likes to hike, travel and collect stamps.

Also, March is Supply Management Month and we will be conducting drawings for various gift cards and prizes. So make it a point to attend this luncheon meeting where the presentation will make you a winner even if your number is not drawn.

## ISM-Spokane Luncheon Meeting Tuesday, March 21<sup>st</sup>, 2017

### LOCATION:

Spokane Public Schools  
Facility Services Conference Room  
2815 East Garland  
Spokane WA 99207

### AGENDA:

11:30am – Noon Networking & Business  
Noon – 12:30 pm Lunch  
12:30 – 1:15 pm Education Program

### LUNCH: (\$15) – Taco Bar

Tortilla Chips, Taco Shells, Flour Tortillas  
Spicy Taco Meat (both Chicken and Beef)  
Spanish Rice  
Refried Beans  
Shredded Lettuce, cheddar cheese, sour  
cream, olives, onions, salsa  
Strawberry Whipped Cream Cake  
Assorted Soda and Water

### RSVP:

Please [EMAIL](mailto:megan.self@ismspokane.org) Megan Self by Tuesday, March 14<sup>th</sup>.

### PARKING:

Parking is allowed on Garland and on Regal, just east of the warehouse.

### WELCOME NEW MEMBERS!

**Rob Saty – Purchasing Manager**  
Action Fasteners

**Becky Gebhart – Senior Buyer**  
Clearwater Paper Corp

**Dave Lawen – Senior Buyer**  
Clearwater Paper Corp

**Phil Seward – Senior Buyer**  
Clearwater Paper Corp

### UPCOMING EVENTS

**May 16<sup>th</sup> – ISM One-Day Workshop**  
• Mary Redmond - Negotiation

## What's Trending?

- Hanjin capsizes! After months of litigation and nearly \$6 billion in debt, a South Korean court declares the world's seventh largest container shipper officially bankrupt.
  - [Hanjin Shipping Going Under](#)
- Step aside Hanjin. Amazon moves into the global freight forwarding business, a logistic segment previously outsourced to their third-party delivery partners.
  - [Amazon Takes on Ocean Freight](#)

## Keeping Up to Date with ISM:

- Our May one-day seminar on Negotiation, presented by Mary Redmond, is coming up fast. Be sure to register with [Thea Prince](#), ISM-Spokane Treasurer, if you wish to attend.
- Be sure to take advantage of your full ISM member benefits! – [ISM](#)